

IDYLLWILD WATER DISTRICT

RULES AND REGULATIONS

FOR WATER SERVICE

RESOLUTION #740
DATED: JUNE 21, 2017

TABLE OF CONTENTS

SECTION 1.0 - GENERAL PROVISIONS

1.1 Short Title 5
1.2 Hold Harmless 5
1.3 Words and Phrases 5
1.4 Water System 5
1.5 Separability 5
1.6 Water Pressure Conditions 5
1.7 Maintenance of Water Pressure and Shutting Down
for Emergency or Routine Conditions 5
1.8 Tampering with District Property 5
1.9 Not Used 6
1.10 General Manager's Authority and Right of Appeal .. 6

SECTION 2.0 - DEFINITIONS

2.1 District 6
2.2 Board 6
2.3 Distribution Mains 6
2.4 Service or Service Connections 6
2.5 Public Fire Protection Service 6
2.6 Regular Water Service 7
2.7 Temporary Water Service 7
2.8 Private Fire Protection Service 7
2.9 Premises 7
2.10 Cross-Connection 7
2.11 Owner 7
2.12 Person 7
2.13 Cost 7
2.14 Meter Equivalent Ratio(MER) 7
2.15 Uniform Plumbing Code 8

SECTION 3.0 - GENERAL USE REGULATIONS

3.1 Water Use 8
3.2 Waste of Water Prohibited 8
3.3 Wasteful and Inefficient Uses of Water 9
3.4 Public Health and Safety Not to be Affected 9

SECTION 4.0 - CONDITIONS FOR WATER SERVICE

4.1 Responsibility for Installation on
Owner's Property 10
4.2 Damage to Water System Facilities 10
4.3 Customer's Valve at Meter 10
4.4 Cross-Connections Prohibited 10
4.4.1 Back-Flow Devices Required 10
4.4.2 Compliance and Inspection 10
4.4.3 Special Cases 11
4.4.4 Check Valves Required 11
4.4.6 Relief Valves Required 11
4.4.7 Discontinued Service 11
4.5 Interruptions in Service 11
4.6 District's Right to Inspect Private Property 11

4.7	Service Lines	11
4.8	Relocation of Water Service Line or Fire Hydrant ..	11

SECTION 5.0 - REGULAR WATER SERVICE

5.1	Owner Occupied Property	12
5.2	Tenant Occupied Property	12
5.3	Water Facilities Connection Fee	12
5.4	Undertaking of Applicant	14
5.5	Payment for Previous Service	14
5.6	Installation of Meters	14
5.7	Changes in Owner's or Customer's Equipment	15
5.8	Size and Location	15
5.9	Curb Stop	15
5.10	Prohibition on Multiple Water Services	15
5.11	Service Connections	15
5.12	Inspection of Owner's Water Lines	15
5.13	Liability for Water Loss	16
5.14	Voluntary Suspension of Water Service	16
5.15	Voluntary Termination of Water Service for Vacant Parcels	16
5.16	Involuntary Termination of Water Service	16
5.17	Turn-On and Turn-Off Fees	17

SECTION 6.0 - PRIVATE FIRE PROTECTION SERVICES

6.1	Definition	17
6.2	Payment of Cost	17
6.3	Cross-Connections Prohibited	17
6.4	Prohibition Against Use of Water	17
6.5	Unauthorized Use	18
6.6	Water Rates	18
6.7	Maintenance	18
6.8	Violation of Agreement	18
6.9	Liability	18
6.10	Fire Service Connections	18

SECTION 7.0 - PUBLIC FIRE PROTECTION

7.1	Use of Fire Hydrants	19
7.2	Relocation of Fire Hydrants	19

SECTION 8.0 - NOTICES

8.1	Notices	19
-----	---------------	----

SECTION 9.0 - METERS

9.1	Meter Installation and Fees	19
9.2	Relocation/Size Change of Meters and Fees	20
9.3	Non-Registering Meters	20
9.4	Locked Meters	20
9.5	Damage to Meters	20
9.6	Meter Tampering	20

SECTION 10.0 - DISCONTINUANCE OF SERVICE

10.1 Service Refused or Disconnected 20

SECTION 11.0 - WATER RATES

11.1 Basic Monthly Charges 21
11.2 Monthly Rates 21
11.3 Construction Water Rate 21

SECTION 12.0 - PERMITS AND FEES

12.1 General Provision 21
12.2 Will Serve Letter 21
12.3 Plan Check 22
12.4 Plan Check Fee 22
12.5 Change of Ownership 22
12.6 Construction Inspection. 22
12.7 Overtime Inspection 23
12.8 Construction and Maintenance Bonds 23

SECTION 13.0 - WATER SERVICE BILLING PROCEDURES

13.1 Terms and Conditions for Providing Water Service 23
13.2 General Information 23
13.3 Liens and Charges 24
13.4 Water Service Billing to Tenant 24
13.5 Notice of Termination 25
13.6 Exceptions to Termination 25
13.7 Review of Billing, Appeal 25
13.8 Amortization of Payment 26
13.9 Termination of Water Service for Non-Payment 26
13.10 Service Disconnect/Reconnect Fees 27
13.11 Water Billings 27
13.12 Locked Meter Charge 27
13.13 Turn-On and Turn-Off Service 27
13.14 Returned Check Charge 27
13.15 Delinquent Account Service Charge 27
13.16 Collection of Unpaid Billings 28
13.17 Falsification 28
13.18 Severability 28

APPENDIX

A Water Facilities Connection Fee 29

SECTION 1. GENERAL PROVISIONS

1.1 **SHORT TITLE** - This shall be known as and cited as Idyllwild Water District Rules and Regulations, Water Service.

1.2 **HOLD HARMLESS** - DISTRICT and its officers, agents and employees shall be held harmless from any liability in enforcing provisions of these rules and regulations.

1.3 **WORDS AND PHRASES** - For purposes of these rules and regulations, all words used in present tense shall include the future; all words in plural number shall include singular number; and all words in singular number shall include plural number.

1.4 **WATER SYSTEM** - DISTRICT will furnish a system, plant, works for purpose of obtaining, storing, conserving and distributing water for public and private uses, including all parts of the enterprise, all appurtenances to it, lands, easements, rights to land, water rights, contract rights, franchise and other water supply, storage and distribution facilities and equipment.

1.5 **SEPARABILITY** - If any paragraph, subparagraph, sentence or clause of these rules and regulations is, for any reason, held to be invalid by a court of competent jurisdiction, such holding shall not affect validity of remaining portions of rules and regulations.

1.6 **WATER PRESSURE CONDITIONS** - DISTRICT shall not be liable to anyone for any loss or liability resulting from, occasioned by, or otherwise related to, variations in water pressure. An approved type of pressure regulator and a relief valve, of not less than 300 psi maximum working pressure, shall be installed at owner's sole cost and expense, and in such a manner that it is fully protected from freezing and easily accessible for adjustment, repair or replacement by owner.

1.7 **MAINTENANCE OF WATER PRESSURE AND SHUTTING DOWN FOR EMERGENCY OR ROUTINE CONDITIONS** - DISTRICT shall not be liable nor accept any responsibility for maintenance of pressure, and it reserves the right to interrupt service while making routine or emergency repair, etc. Owners or customers dependent upon a continuous supply should provide emergency storage. DISTRICT requires that all owners or customers with water service install an approved shut-off valve and check valve in service line immediately adjacent to meter and in an approved enclosure. As a condition of water service, DISTRICT shall not incur any liability of any kind or nature, which may result from, be occasioned by, or otherwise related to interruption of water service for repair, replacement or other operational reasons.

1.8 **TAMPERING WITH DISTRICT PROPERTY** - No one, except an employee of DISTRICT or a licensed plumber with permission of DISTRICT shall, at any time or in any manner, tamper with ,or in any way

interfere with the operation of DISTRICT'S water supply system including, but not limited to, curb stop, meter valves, gates or valves, or tamper with meters, their connections, street mains or any other parts of DISTRICT'S system.

1.9 **PENALTY FOR VIOLATION** - Not Used

1.10 **GENERAL MANAGER'S AUTHORITY AND RIGHT OF APPEAL** - The General Manager of DISTRICT is responsible for implementation of rules and regulations, and for making all decisions and determinations regarding application of these rules and regulations. In the event of special circumstances which are not specifically addressed in these rules and regulations, the General Manager shall make each decision and determination as are required and appropriate for the circumstances. All such decisions and determinations shall be rendered in writing, if feasible, and shall be final; provided, however, affected person shall have the right to appeal decision of General Manager to BOARD, in writing. Writing must be received by DISTRICT within 10 business days after final decision of General Manager is rendered. A hearing on appeal shall be set within 30 days thereafter, and BOARD'S decision on appeal shall be final and conclusive for all purposes.

SECTION 2.0 DEFINITIONS

2.1 **DISTRICT** means Idyllwild Water District.

2.2 **BOARD** means Board of Directors of Idyllwild Water District

2.3 **DISTRIBUTION MAINS** means water lines in streets, highways, alleys, and easements used for public and private fire protection and for general distribution of water.

2.4 **SERVICE OR SERVICE CONNECTIONS** means pipelines and appurtenant facilities such as curb stop, meter and meter box, if any, all used to extend water service from a distribution main to premises. Where services are divided at curb or property line to service several customers, each such branch service shall be deemed a separate service.

2.5 **PUBLIC FIRE PROTECTION SERVICE** means service and facilities of entire water supply, storage and distribution system of DISTRICT, including fire hydrants affixed thereto, and water available for fire protection, excepting house service connections and appurtenances thereto.

2.6 **REGULAR WATER SERVICE** means water service, water and facilities provided for normal domestic, commercial and industrial purposes on a permanent (as opposed to temporary) basis.

2.7 **TEMPORARY WATER SERVICE** means water service and facilities rendered for construction work and other uses of limited duration, and water available therefore.

2.8 **PRIVATE FIRE PROTECTION SERVICE** means water service and facilities for building sprinkler systems, hydrants, hose reels, and other facilities installed on private property for fire protection and water available therefore. Such Private Fire Protection Service is not guaranteed by the District and the District assumes no liability for pressure or volume that may not be adequate for proper operation of such Private Fire Protection Services.

2.9 **PREMISES** means lots or parcels of real property under one ownership, except where there are well-defined boundaries or partitions such as fences, hedges or other restrictions preventing common use of property by several tenants, in which case each portion shall be deemed separate premises. Apartment houses and office buildings and structures of like nature may be classified as single premises.

2.10 **CROSS-CONNECTION** means any physical connection between piping system from DISTRICT service and that of any other water supply that is not, or cannot be, approved as safe and potable for human consumption, whereby water from unapproved source may be forced or drawn into DISTRICT distribution mains.

2.11 **OWNER** means person owing fee, or person in whose name legal title to property, by deed duly recorded in County Recorder's office, or person in possession of property or buildings under claim of, or exercising acts of ownership over same for himself, or as executor, administrator, guardian or trustee of owner.

2.12 **PERSON** means any human being, individual, firm, company, partnership, association and private or public or municipal corporations, United States of America, State of California, County of Riverside, districts, all political subdivisions, governmental agencies and mandatories thereof.

2.13 **COST** means cost of labor, material, transportation, supervision, engineering, and all other administrative overhead expenses.

2.14 **METER EQUIVALENT RATIO (MER)** means a unit of measure using a 5/8" meter as a standard. Meter Equivalent Ratio takes into account meter capacity, fiscal and residential equivalence and cost of service. Following table gives meter equivalent ratios for rate codes in effect:

RATE CODE	METER SIZE	METER EQUIVALENT RATIO
R1	0.625"	0.40
R2	0.750"	0.60
R3	1.000"	1.00
R4	1.500"	2.00
R5	2.000"	3.20
RP	2.000"	3.20
IS	3.000"	6.00

2.15 **UNIFORM PLUMBING CODE** shall be the "CODE" as published by the International Association of Plumbing and Mechanical Officials and shall be the latest edition published and adopted by the County of Riverside as its plumbing code and shall include any applicable provisions of the Fire Code adopted by the County of Riverside.

SECTION 3.0 GENERAL USE REGULATIONS

3.1 **WATER USE** - The BOARD finds that water usage controls and guidelines are necessary to protect public health, safety and general welfare on the basis of the following facts and conditions:

3.1.01 Based on historic water consumption for the area and providing for anticipated new construction development, additional water supplies will be needed to meet increasing demands in future.

3.1.02 Because of its location, DISTRICT is unable to rely, in the event of a water shortage or water emergency, on imported water supplies.

3.1.03 Without DISTRICT wide water conservation efforts, DISTRICT'S ability to serve its customers can be significantly impaired.

3.1.04 Regulations set forth herein are necessary and proper to manage and protect DISTRICT'S water supply for human consumption, sanitation and fire protection in anticipation of a future drought or further water supply reductions or in event of a water emergency condition. Outdoor irrigation is not considered a priority use of District water and may be restricted through specific regulation or the adoption of financial disincentives at any time.

3.2 **WASTE OF WATER PROHIBITED** - Because of its mountaintop location, DISTRICT is unable to rely upon imported water supplies in event of a water shortage or emergency. Water conservation on a continuous basis, therefore, is essential to properly manage and

protect DISTRICT'S water supply to ensure sufficient water for human consumption, sanitation and fire protection. Thus, no water user shall use, permit or cause wasteful and/or inefficient use of water. DISTRICT reserves the right to terminate water service in event water is wastefully or inefficiently used.

3.3 **WASTEFUL AND INEFFICIENT USES OF WATER** - The following uses of water are hereby determined to be wasteful and inefficient uses of water contrary to public health, safety and general welfare:

3.3.01 Use of water to clean, fill, operate or maintain water levels in decorative fountains unless such water is part of a recirculating system.

3.3.02 Water loss due to leaks left unrepaired.

3.3.03 Uncontrolled irrigation of plants and vegetation.

3.3.04 Washing of vehicles including but not limited to automobiles of all styles, trailers, buses and/or boats, except by use of a bucket and/or hose equipped with a shut-off nozzle.

3.3.05 Any use of water from a fire hydrant, except for fire protection purposes, without express authorization of General Manager of DISTRICT.

3.3.06 Use of any water for any purpose, except as provided herein, which results in flooding or run-off in gutters, driveways and/or streets.

3.3.07 Irrigation and/or sprinkling of unplanted areas or bare earth for dust control without express authorization of General Manager of DISTRICT.

3.3.08 Failing to turn water off at or near water meter on customer side of water meter when a property is left vacant.

3.3.09 The application of potable water to outdoor landscapes during and within forty-eight (48) hours of measurable rainfall.

3.3.10. The irrigation with potable water of ornamental turf on a public street median.

3.4 **PUBLIC HEALTH AND SAFETY NOT TO BE AFFECTED** - Nothing in these rules and regulations shall be construed to require DISTRICT to curtail supply of water to any customer when such water is required by that customer to maintain an adequate level of public health and safety.

SECTION 4.0 CONDITIONS FOR WATER SERVICE

4.1 RESPONSIBILITY FOR INSTALLATION ON OWNER'S PROPERTY - All facilities installed by DISTRICT on private property for purpose of providing water service shall remain property of DISTRICT and may be maintained, repaired, or replaced by DISTRICT without consent of, or interference by, owner or occupant of property. Property owner shall use reasonable care in protection of facilities. No payment shall be made by DISTRICT for placing or maintaining DISTRICT facilities on private property.

4.2 DAMAGE TO WATER SYSTEM FACILITIES - The owner shall be solely and ultimately liable for any and all damage to DISTRICT'S water system resulting from acts or omissions of owner, and/or owner's tenants, agents, employees, contractors. In the event repairs are undertaken by DISTRICT, owner shall promptly pay, upon presentation of an invoice therefore, all costs and expenses incurred by DISTRICT in making repair or repairs.

4.3 CUSTOMER'S VALVE AT METER - Connections on customer's side of a DISTRICT water meter shall not be permitted without installation of a shut-off valve on discharge side of meter to control flow of water to premises and a check valve to prevent back flow or back siphonage from the customer's property to the District's system. Use of DISTRICT'S service curb stop on the inlet side of a meter by anyone other than DISTRICT-authorized personnel is strictly prohibited. Upon request, DISTRICT may authorize a licensed plumber to operate DISTRICT'S curb stop.

4.4 CROSS-CONNECTIONS PROHIBITED - Cross-connections are any physical connection between DISTRICT'S water system and that of any other water supply that is not, or cannot be, approved by DISTRICT as safe and potable in writing by General Manager of DISTRICT. Where unapproved sources are present, DISTRICT will provide service only with such mechanical devices as are necessary including, but not limited to, back-flow protection devices, to fully protect DISTRICT'S water supply and water system from contamination from other sources.

4.4.1 BACK-FLOW DEVICES REQUIRED - Back-flow protection devices shall be installed on a service to private property whenever General Manager determines such devices are necessary to protect DISTRICT'S water supply and water system from contamination.

4.4.2 COMPLIANCE AND INSPECTION - Cost of testing and inspection shall be paid by owner. A report indicating satisfactory performance of a back-flow prevention device shall be furnished to DISTRICT. DISTRICT reserves the right to test and inspect these devices periodically between annual periods as deemed necessary by General Manager to protect DISTRICT'S water supply and water system. Devices shall be serviced, overhauled, or replaced whenever they are found defective and all costs of repair and/or maintenance shall be the responsibility of the owner.

4.4.3 **SPECIAL CASES** - In special circumstances, when the owner is engaged in handling of especially dangerous or hazardous corrosive substances and/or industrial or process waters, DISTRICT may, upon written notice, require the owner to eliminate certain plumbing or piping connections as an additional precaution and as protection to back-flow prevention devices.

4.4.4 **CHECK VALVES REQUIRED** - As a protection to DISTRICT'S water system, DISTRICT requires a suitable check valve to be installed and maintained by the owner at his expense on all serviced properties.

4.4.6 **RELIEF VALVES REQUIRED** - As a protection to owner's plumbing system, DISTRICT requires a suitable pressure relief valve to be installed and maintained by the owner at his expense on all serviced properties.

4.4.7 **DISCONTINUED SERVICE** - Service of water to any premises may be immediately discontinued by DISTRICT if any defect is found in check valve installation or other protection devices, or if it is found that dangerous unprotected cross-connections exist. Water service will not be restored until such defects are corrected.

4.5 **INTERRUPTIONS IN SERVICE** - DISTRICT shall not be liable for damage which may result from an interruption in service.

4.6 **DISTRICT'S RIGHT TO INSPECT PRIVATE PROPERTY** - District employees, when authorized by General Manager, Field Supervisor or Field Foreman, shall have the right to enter upon private property at reasonable hours for purposes of protecting public health and safety and DISTRICT'S water supply and for access to the DISTRICT'S water system for purposes of operation and/or maintenance of DISTRICT facilities.

4.7 **SERVICE LINES** - OWNERS are solely responsible for maintenance and repair of Service Lines on the discharge side of the water meter.

4.8 **RELOCATION OF WATER SERVICE LINE OR FIRE HYDRANT**

Should a water service line or fire hydrant installed pursuant to the request of the applicant, owner, or customer be of the wrong size or installed at a wrong location; the cost of all changes required shall be paid by the applicant, OWNER, or customer. All water services and fire hydrants provided prior to final street improvements shall be considered temporary and the applicant, OWNER or customer shall pay the costs for all repairs or changes required to be performed by the DISTRICT.

SECTION 5.0 REGULAR WATER SERVICE

5.1 **OWNER OCCUPIED PROPERTY** - Application for regular water service shall be made on DISTRICT'S form AP-IWD-4 "Application for Water Service". The form shall be completely filled out and shall be accompanied by an application fee in amount described in DISTRICT'S current Schedule of Rates, Fees and Charges, and signed by owner(s) of property to be served. Applications for larger than 1.00-inch meters must be supported by County Building & Safety or CODE requirements. Upon acceptance of the application by the DISTRICT, applicant shall be obligated to comply with federal, state and local laws, and all of rules and regulations governing provision of water service of DISTRICT, including payment of all rates, fees and charges for such service.

5.2 **OWNER LIABLE FOR TENANT OCCUPIED PROPERTY** - Application for regular water service shall be made on DISTRICT'S form IWD-1 "Application for Tenant Service". The form shall be completely filled out and shall be accompanied by an application fee in the amount described in the DISTRICT'S current Schedule of Rates, Fees and Charges, and signed by owner(s) or agent of property and tenant. Upon acceptance of application by DISTRICT, tenant shall be obligated to comply with all of the federal, state and local laws, and rules and regulations governing provision of water service of DISTRICT, including payment of all rates, fees and charges for such service.

In event of tenant's failure to make timely payment, the property owner shall assume all financial responsibility for payment of tenant's water service fees, rates and charges.

5.3 **WATER FACILITIES CONNECTION FEE** - Connection fees in the amount described in Appendix A, attached hereto, are adjusted from time to time by the Board of Directors, are established to achieve an equitable method of payment for construction of water facilities required to accommodate new development and to avoid overburdening the existing water system.

5.3.01 Connection fee will be used to build and improve water facilities identified in long range plans of DISTRICT in the manner to be determined by the DISTRICT. The need for a connection fee is related to new residential and commercial development because such new development will cause higher water use in DISTRICT'S area thus creating an increased water demand which can only be accommodated safely with the addition of safe and reliable water facilities.

5.3.02 The amount of a connection fee is established to recover cost of water facilities needed to provide service to developments on which the fee is imposed. The fee is calculated based upon water delivery capacity of the water meter requested in the application for service based on the requirements of the CODE. Estimated total cost of water facilities necessary to accommodate new development is based on "Capacity Charge Formula" described in Appendix A attached hereto. This method constitutes a reasonable allocation of cost to provide necessary water improvements among customer categories

5.3.03 Prior to implementation, an account will be established for a fee specified herein, and funds from that account will be appropriated for identified water facilities.

5.3.04 The water system identified, is in compliance with Standard Waterworks Practice.

5.3.05 A water facilities connection fee in the amount shown in Appendix A attached hereto and adjusted from time to time by the Board of Directors, will be charged for all new single family residential connections. Fire Protection users shall pay a fee based on the Meter Equivalent Ratio (MER) shown in Section 2.14 based on the meter size required by the applicant as determined by calculations from the CODE. Said fee shall be determined from time-to-time by action of the BOARD.

5.3.06 Where water service is to be provided to new structures on a parcel where metered service is already provided, DISTRICT will require payment of a water facilities connection fee if the existing meter is to be replaced with a larger size meter to accommodate the increased demand. The water facilities connection fee shall be the difference between the current fee for the exiting meter size and the current fee for the proposed meter size.

5.3.07 DISTRICT may, at its sole discretion, accept facilities in lieu of a facilities connection fee. For purposes of this section, "Facilities" means public water facilities infrastructure required, or anticipated to be required, to properly support development within Idyllwild area and does not include any facility, structure or improvement to be constructed or installed on private property.

5.3.08 The value of facilities to be credited toward connection fees shall be documented and shall be the reasonable cost of constructing facilities. Credit allowed shall not include incidental costs of financing or legal costs. Acceptance by DISTRICT of facilities in lieu of connection fees shall be effectuated only pursuant to a written agreement entered into between DISTRICT and owner or developer in advance of acceptance and/or construction of facilities.

5.3.09 In the event the allowable value of facilities to be accepted exceeds connection fee due from owner or developer, the connection fee may be waived. Credit for allowable value of facilities to be accepted by DISTRICT in lieu of connection fees may not be carried over to other projects by owner or developer except by specific written agreement as approved by BOARD and entered into in advance of acceptance and/or construction of such facilities. Any such agreement shall specify particular property to which the credit will apply.

5.3.10 Any excess allowable value over connection fees, whether or not future credit is allowed therefore, may not be sold, assigned or otherwise conveyed.

5.3.11 Future credit for allowable value in excess of connection fees then due is not reimbursable to owner or developer except as credit toward connection fees due DISTRICT. Such credit will be automatically cancelled and extinguished unless used within five years of the date upon which DISTRICT has approved the credit.

5.4 **UNDERTAKING OF APPLICANT** - Each application will state owner's agreement and intention to comply with this and all other rules, regulations, ordinances, practices or laws relating to regular water service and to make payment for water service received on terms and conditions established by DISTRICT, and must be signed by the applicant.

5.4.01 As permitted by law, the DISTRICT may require of an applicant, OWNER, or customer a credit check or such a deposit, if deemed necessary by reason or estimated future water and billings or if there is an instance or instances of monthly delinquency. Such amount shall not be less than the estimated cost of water, sewer, and service for a one month-period or such other amount as determined by the Manager or BOARD. Deposits may be returned after one (1) year at the request of the applicant, owner, or customer; providing that all bills rendered during the succeeding twelve (12) month period have been paid within fifteen (15) days of presentation. A deposit determined by the DISTRICT will be required for all construction water meters. Upon termination of service, deposit amounts not previously returned shall be applied to the final utility bill and any remaining amount refunded to the applicant, OWNER or customer.

5.5 **PAYMENT FOR PREVIOUS SERVICE** - No application for regular water service will be accepted until all other accounts in name of applicant or applicant's tenants have been paid in full.

5.6 **INSTALLATION OF METERS** - Regular water service meters shall only be installed at locations designated by DISTRICT. Meters shall be installed within public rights-of-way, or on private property subject to granting of a permanent easement for ingress, egress and maintenance purposes without cost to, and in favor of, DISTRICT.

5.7 **CHANGES IN OWNER'S OR CUSTOMER'S EQUIPMENT** - Owners or customers making any material change in size, character or extent of equipment or operations utilizing water service, or whose change in operations results in a substantial increase in use of water, shall immediately give DISTRICT written notice of nature of change and, will be requested, if necessary, to amend their application.

5.8 **SIZE AND LOCATION** - DISTRICT reserves the right to determine the size of service connections and their location with respect to boundaries of premises to be served. Laying of owner's pipeline to curb shall not be done until location of service connection has been approved by DISTRICT.

5.9 **CURB STOP** - Every service connection installed by DISTRICT shall be equipped with a curb stop on inlet side of meter. Such curb stop is intended for exclusive use of DISTRICT in controlling water supply through the service connection pipe. If curb stop is damaged by owner's, customer's, or contractor's use to an extent requiring replacement, such replacement shall be made by DISTRICT at owner's expense. Replacement charges by DISTRICT shall be at cost plus twenty percent (20%). Owner may use installed customer's valve on discharge side of meter.

5.10 **PROHIBITION ON MULTIPLE WATER SERVICES** - Each house, building and/or lot within DISTRICT shall have its own separate water service and meter. A single water service connection shall not be used to supply adjoining property or structures under different ownership or to supply property or structures under same ownership but located across a property line. No more than one service connection shall be approved or permitted for domestic or commercial supply to any building or structure, unless previously approved by the General Manager, in writing. When a parcel of property served by DISTRICT water is subdivided, the DISTRICT service connection shall be deemed a part of lot or parcel to which it directly enters. The remaining parcel or lot or parcels or lots shall each apply to DISTRICT for new water service, if such service is desired.

5.11 **SERVICE CONNECTIONS** - Service connections extending from a water main to customer's valve, and including meter, meter box, and curb stop shall be maintained by DISTRICT. All pipes and fixtures extending or lying beyond the customer's valve shall be installed and maintained by the owner(s) of the property.

5.12 **INSPECTION OF OWNER'S WATER LINES** - Inspection of meter connection on the owner's side of the meter shall be made by DISTRICT personnel.

5.12.01 Service Location to Meter Connection - Water lines of not less than 3/4-inch diameter of a material permitted by Uniform Plumbing Code shall be installed by owner or owner's agent, from service locations to meter locations at a minimum depth of 18 inches, and shall be completely back filled to the meter location, depth to be inspected and approved by DISTRICT before the area is back filled.

5.12.02 Furnishing of Materials - All materials needed to make connections to a customer service valve shall be furnished by owner or owner's agent.

5.12.03 Pressure Regulator - An approved type of pressure regulator, of not less than 300 psi maximum working pressure, shall be installed and maintained by owner in such manner that it is fully protected from freezing and easily available for adjustment, repair, or replacement. A relief valve shall be installed as required by CODE.

5.12.04 CODE Requirements - Installation of water lines shall, in all cases, conform to CODE.

5.13 **LIABILITY FOR WATER LOSS** - DISTRICT shall not be responsible for loss of water on the customer's side of the water meter, unless caused by a faulty meter connection made by DISTRICT. Owner shall not be excused from paying for such water in a timely manner.

5.13.01 In the event a customer has an extraordinary loss, DISTRICT will, at the customer's request, reduce the rate charged for the water during the one billing period of the loss to the second lowest tier rate in effect at that time, however, such reduction may not be requested more than once in any four-year period.

5.14 **VOLUNTARY SUSPENSION OF WATER SERVICE** - [repealed]

5.15 **VOLUNTARY TERMINATION OF WATER SERVICE FOR VACANT PARCELS** - Water service to a vacant parcel may be terminated at the request of the owner. Said request must be made in writing and will be reviewed by the General Manager. The account must be paid in full, including any DISTRICT liens placed on the parcel. If approved, this voluntary termination of water service means that meters located on approved voluntarily terminated parcels will be removed. To restart water service the current owner of the parcel shall apply for a new service and be subject to any and all then current fees for beginning a new water service. Parcels approved for voluntary termination shall be considered as unimproved and are subject to DISTRICT Standby Assessments.

5.16 **INVOLUNTARY TERMINATION OF WATER SERVICE** - Water service may be refused or terminated by DISTRICT for any of following reasons:

5.16.01 For failure to fully pay water bills in a timely manner upon notice as provided in these rules.

5.16.02 For any other violation of these rules and regulations.

5.16.03 To protect public health and safety.

A termination under section 5.16.02 and 5.16.03 may be temporary until the problem is corrected, or permanent.

5.17 **TURN-ON AND TURN-OFF FEES** - A turn-on fee in amount described in DISTRICT'S current Schedule of Rates, Fees and Charges may be required of all new customers where a water meter is installed on property. If service has been terminated due to non-payment or misuse, provisions of Section 10.0 will prevail. A turn-off fee in amount described in DISTRICT'S current Schedule of Rates, Fees and Charges shall be assessed if water to customer's property has been terminated by DISTRICT. If however, the curb stop on DISTRICT'S side of meter has been closed by customer because of an emergency as defined in Section 1.7, a turn-on fee may be waived by General Manager if he deems the turn-off was justified.

SECTION 6.0 PRIVATE FIRE PROTECTION SERVICES

6.1 **DEFINITION** - Private fire protection service means water service and facilities for building sprinkler systems, hydrants, hose reels and other facilities installed on private property for fire protection and water available therefor.

6.2 **PAYMENT OF COST** - Applicants for water service for privately-owned and maintained fire protection systems shall comply with the following additional requirements.

6.2.01 Applicants for private fire protection water service shall arrange and pay for installation of a service lateral from DISTRICT'S distribution main to privately-owned property, including cost of a detector check meter or other suitable and equivalent device, a valve, and a meter box. Detector check meter or equivalent device, valve, backflow device and meter box shall become property of DISTRICT upon installation, although all costs and expenses associated with maintenance of such equipment shall be paid by applicant.

6.2.02 Water Facilities Connection Fee - Owners of property benefited by private fire protection facilities connected to DISTRICT'S water system shall also pay DISTRICT'S Water Facilities Connection Fee as described in Appendix A attached hereto.

6.3 **CROSS-CONNECTIONS PROHIBITED** - Private fire protection systems connected to DISTRICT'S water system shall not be connected to any other water system, public or private without prior written approval of General Manager. Installation of an approved backflow prevention device is required by the DISTRICT.

6.4 **PROHIBITION AGAINST USE OF WATER** - Water from private fire protection systems shall only be used for testing and to fight fires. Use of water from such systems for any other purpose is strictly prohibited. Private fire protection systems may be tested and DISTRICT water may be used for such purposes provided that DISTRICT is given advance notice of such testing and provided the amount of water used for testing purposes is measured for billing purposes.

6.5 **UNAUTHORIZED USE** - Any water used that is not authorized by DISTRICT shall be charged, and paid, at double rate provided for in preceding paragraph. In addition, DISTRICT reserves the right to disconnect a private fire protection system from DISTRICT'S water system.

6.6 **WATER RATES** - Owner of a private fire protection system shall pay a monthly service charge in an amount specified in DISTRICT'S current Water Rates. Water used to fight fires shall be made available at no charge. Water used for testing purposes or other DISTRICT authorized use shall be charged in an amount specified by the General Manager of DISTRICT consistent with the charge for other similar commercial uses.

6.7 **MAINTENANCE** - Property owner shall be solely responsible for maintaining a private fire protection system. Any and all seals placed upon the system by DISTRICT shall not be tampered with, broken or removed.

6.8 **VIOLATION OF AGREEMENT** - If water is used from a private fire service in violation of agreement or of these rules and regulations, DISTRICT may, at its option, discontinue and/or remove service.

6.9 **LIABILITY** - By approving applications for water service or otherwise agreeing to provide water for fire protection purposes, DISTRICT assumes no liability or responsibility for loss or damage to private property resulting from, occasioned by or otherwise related to, lack of water or pressure (either high or low). DISTRICT reserves the right to interrupt, without prior notice, water service for fire protection purposes to make repairs, for construction purposes, in the event such interruption is necessary to protect public health and safety, or for any other District activity which may require service disruption.

6.10 **FIRE SERVICE CONNECTIONS** - The following rules shall apply to fire service connections.

6.10.01 Meter - If DISTRICT does not require a meter, and if water is used through a fire service connection for any other purpose than extinguishing of fires, DISTRICT shall have the right in addition to charging for such pursuant to Section 6.2, to cause a meter to be placed on fire service, at owner's expense, or shut off entire water supply from such premises.

6.10.02 Other Water Service Connections - DISTRICT, at its sole option, may connect to a service lateral provided for private fire protection system to provide metered residential, commercial or industrial water service to other points on the same property protected by private fire protection system.

6.10.03 Check Valve - DISTRICT reserves the right to install, at property owner's sole cost and expense, a check valve and by-pass water meter.

6.10.04 Minimum/Maximum Diameters - Minimum diameter for fire protection service shall be two inches for commercial and industrial and as determined by the CODE for domestic; and maximum diameter shall be not more than diameter of main to which service is connected.

SECTION 7.0 PUBLIC FIRE PROTECTION

7.1 **USE OF FIRE HYDRANTS** - Fire hydrants are ONLY for use by DISTRICT or fire protection agencies. Other parties desiring to use fire hydrants for any purpose must first obtain written permission from DISTRICT prior to use and shall operate hydrants in accordance with all oral and written instructions issued by DISTRICT. Unauthorized use of fire hydrants shall be reported to sheriff and unauthorized users shall be prosecuted to the fullest extent of law.

7.2 **RELOCATION OF FIRE HYDRANTS** - When a fire hydrant has been installed in a location specified by proper authorities, DISTRICT has fulfilled its obligation. If a property owner or other party desires a change in size, type or location of hydrants, such owner or party shall bear all costs of such changes, without reimbursement. Any such change shall also be approved by all governing jurisdictions prior to any change.

SECTION 8.0 NOTICES

8.1 **NOTICES** - Notices to property owners and/or customers will be given in writing and either delivered (if within the DISTRICT boundaries) or mailed to the most current billing address maintained in DISTRICT'S books and records. It is owner's or customer's responsibility to inform DISTRICT of any change in their billing mailing address or telephone number. Acceptance of water service by the customer will indicate agreement with this noticing procedure.

SECTION 9.0 METERS

9.1 **METER INSTALLATION AND FEE** - Meters shall be installed by DISTRICT at curb line or property line and shall be owned by DISTRICT. DISTRICT requires payment of a meter installation fee prior to construction of a new water service and installation of a meter. Meter installation fee covers actual cost of constructing service line and furnishing and installing water meter. Meter installation fees are established from time-to-time by the BOARD.

9.2 **RELOCATION/SIZE CHANGE OF METERS AND FEE** - Cost of meters relocated or moved due to change in curb-line or property line and/or at request and for convenience of owner shall be paid in full by owner. DISTRICT requires payment of a meter relocation /size change fee based on hours of DISTRICT employees and cost of materials used. An internal work order shall be prepared stating work to be done and estimated costs. After completion of work, DISTRICT personnel will submit a completed work order to DISTRICT office. An invoice will be prepared and billed to owner for time and material costs associated with the job plus twenty percent (20%) for overhead and administrative costs.

9.3 **NON-REGISTERING METERS** - If a meter is found to be not registering, charges for service shall be at the minimum monthly rate or based on estimated usage, whichever is greater. Such estimates shall be made from records of previous usage for a comparable period or by such other method as is determined by General Manager of DISTRICT. Said decision shall be final.

9.4 **LOCKED METERS** - All services which are locked by DISTRICT shall not be altered or unlocked except by an authorized representative of DISTRICT.

9.5 **DAMAGE TO METERS** - DISTRICT reserves the right to set and maintain a meter on any service connection. Owner shall be held liable, however, for any damage to meter due to their negligence or carelessness.

9.6 **METER TAMPERING** - Tampering with meters or any other DISTRICT equipment will result in termination of water service to the offending property.

SECTION 10.0 DISCONTINUANCE OF SERVICE

10.1 **SERVICE REFUSED OR DISCONTINUED** - Water service may be refused or discontinued to any premise for the following reasons:

10.1.01 Where apparatus or appliances are in use which might endanger or disturb service to other customers.

10.1.02 Where there exists a cross-connection in violation of DISTRICT rules and regulations or Federal, State or local laws.

10.1.03 Where there exists an extreme case of wasting water.

10.1.04 For non-compliance with these rules and regulations or any other resolution, ordinance or law relating to water service.

10.1.05 To protect DISTRICT, if necessary.

10.1.06 New service may be refused when insufficient water supplies or facilities exist as determined by action of the BOARD.

10.1.07 When meter tampering has occurred.

10.1.08 When removal or tampering of any locking device has occurred.

10.1.09 Not used.

SECTION 11.0 WATER RATES

11.1 **BASIC MONTHLY CHARGES** - Basic monthly service charges for furnishing water within boundaries of DISTRICT are established from time-to-time by the BOARD. Monthly service charge is applicable to all metered services, whether or not there is any actual water used by metered property.

11.2 **MONTHLY RATES** - Rates to be charged and collected by DISTRICT for water supplied through meters within boundaries of DISTRICT area are established from time-to-time by action of the BOARD.

11.3 **CONSTRUCTION WATER RATE** - All construction water shall be metered, using a DISTRICT meter, and sold at rate established from time-to-time by the BOARD. A deposit of \$600.00 may be required before a DISTRICT meter is issued for construction purposes. A meter deposit will be returned once DISTRICT has received its meter back from user and payment has been received for water used. Damage to DISTRICT'S meter shall cause user to forfeit his right to return of deposit. In addition, a hydrant meter hook-up or unhook fee in an amount described in DISTRICT'S current Schedule of Rates, Fees and Charges, will be charged where DISTRICT personnel are needed to hook-up or unhook the meter to a hydrant.

SECTION 12.0 PERMITS AND FEES

12.1 **GENERAL PROVISION** - Water system facilities, whether for water production, storage or distribution, shall be designed in accordance with DISTRICT'S criteria and specifications and recommended by DISTRICT'S Engineer and approved by General Manager. Applicant shall be required to provide "as built" drawings of all such installations.

12.2 **WILL SERVE LETTER** - A water will serve letter will be furnished to applicants upon request, unless the DISTRICT is in a Stage of its Water Shortage Contingency Plan the limits the issuance of meters due to water supply shortage conditions. Said letter will state that applicant's parcel is within DISTRICT boundaries and regular water service will be provided subject to terms and conditions contained therein and subject to these Rules and Regulations for Water Service. The Will Serve Letter will be valid for 12-months from the date of issuance.

12.3 **PLAN CHECK** - Applicants for regular water service for new development who propose to design and construct water facilities, title to which will be conveyed to DISTRICT, shall submit detailed plans and specifications of such facilities to DISTRICT for Plan Check. Plans submitted to the DISTRICT for review shall be prepared by a registered civil engineer of California.

12.4 **PLAN CHECK FEE** - Within Five (5) business days after submittal of applicant's plans and specifications, DISTRICT shall notify applicant of estimated cost of reviewing them, which cost shall be paid in advance by applicant to DISTRICT. As used herein, "estimated cost" shall mean estimated actual cost of reviewing plans and specifications, plus an administrative fee of twenty percent (20%) of estimated actual cost. Upon receipt of estimated amount, DISTRICT shall commence its review of plans and specifications. At conclusion of its review, DISTRICT shall prepare an invoice to be delivered to applicant reflecting total Plan Check Fee to be paid by applicant. As used herein, "Plan Check Fee" shall mean total actual costs incurred by DISTRICT in reviewing plans and specifications, plus 20% thereof. Upon payment of Plan Check Fee, applicant's plans and specifications will be released to applicant. In event estimated fee deposited in advance is greater than actual fee, applicant shall receive a refund of excess. In event corrections are required and plans and specifications are resubmitted to DISTRICT, additional costs expected to be incurred by DISTRICT shall be estimated and paid (or refunded) as provided for above.

12.5 **CHANGE OF OWNERSHIP FEE** - A fee established from time-to-time by the BOARD will be charged to new owners/lessees of a property within the DISTRICT upon transfer of ownership. This fee may be waived in the event of death of current owner when ownership will be legally granted to a surviving family member or trustee. It is the current owner's responsibility to ensure that the DISTRICT is informed of any change in ownership. Base and water use charges will be prorated to the new owner the day escrow closes or the day of ownership transfer.

12.6 **CONSTRUCTION INSPECTION** - All construction activities concerning water facilities to be conveyed to DISTRICT shall be continuously inspected by DISTRICT or its representative. Actual cost and expense of providing inspection services, plus an administrative fee of Twenty percent (20%), shall be estimated and paid by applicant, in advance. In event advance payment is not exhausted at conclusion of final inspection, remaining sum shall be refunded to applicant. In event advance inspections deposit is exhausted and further inspection services are required, applicant shall make an additional deposit plus Twenty percent (20%), with DISTRICT before additional inspections will be authorized.

12.7 **OVERTIME INSPECTION** - Inspection services on weekends, holidays and before or after business hours may be provided if advance notification is given and inspectors are available. All additional costs for weekend, holiday and overtime inspection shall be paid for in advance.

12.8 **CONSTRUCTION AND MAINTENANCE BONDS** - All construction shall be secured by DISTRICT approved bonds or DISTRICT approved irrevocable letters of credit for One Hundred Ten percent (110%) of DISTRICT'S estimate of cost of a project. All completed construction shall be secured by DISTRICT approved maintenance bonds or DISTRICT approved irrevocable letters of credit for One Hundred Ten percent (110%) of actual construction costs (as verified by DISTRICT prior to acceptance of project by DISTRICT). Maintenance bonds shall be effective for a minimum of Twelve (12) months following DISTRICT'S date of acceptance of project.

13.0 WATER SERVICE BILLING PROCEDURES

13.1 **TERMS AND CONDITIONS FOR PROVIDING WATER SERVICE** - For all retail, residential, commercial, and institutional customers, the following terms and conditions shall be applicable:

13.1.01 All special conditions of service set forth in appropriate rate schedules for respective type of service covered by and provided for in these rules and regulations, including, but not limited to, payment of monthly bills without delinquency.

13.1.02 All conditions of service set forth in DISTRICT'S Application for Water Service (Standard Form AP-IWD-4) - which becomes a service agreement when signed by applicant/customer for residential, institutional, or commercial service.

13.2 GENERAL INFORMATION

- a. Water service billings are due and payable upon presentation and are considered delinquent if not paid by specified due date on the monthly billing form.
- b. The billing period is currently on a monthly basis; however, DISTRICT reserves right to change the billing period to any period but no less than twenty-five (25) days.
- c. Water meters are read as nearly as possible on the same day of each billing period.
- d. Water billings may be paid by mail addressed to Idyllwild Water District, Post Office Box 397, Idyllwild, CA 92549 or in person at the DISTRICT Office located at 25945 Highway 243, Idyllwild, CA 92549. Bills may also be paid on-line using the bill payment portal on the DISTRICT'S website.

- e. Separate water service bills are issued for each water meter.
- f. Customers will be able to establish and maintain a satisfactory credit rating with DISTRICT by continuing to pay monthly DISTRICT bills for water service without more than one (1) delinquency, involving Forty-Five (45) days or less, in any Twelve (12) month period; and;
- g. Failing to maintain a satisfactory credit rating by being delinquent in payment of monthly billings for service Two (2) or more times during any Twelve (12) month period or by having a single delinquency for a period of more than Forty-Five (45) days, may result in the involved customer being required to pay an applicable delinquent charge (in addition to paying then unpaid balance due and payable).
- h. If payment is not received within twenty-five (25) days after presentation of the bill, a late charge will be levied on any unpaid balance and, following such notice and proceedings as may be required by law, the water and/or service may be discontinued. Water and/or service shall not again be supplied until all delinquent bills, plus a restoration charge, which is established by the BOARD have been paid; if the turn-on is requested to be made outside regular working hours, an increased restoration charge shall be paid before service is restored. Payment may be made electronically, in person or by mail at the office of the DISTRICT or, at the option of the DISTRICT to its authorized collectors.

13.3 **LIENS AND CHARGES** - For owner occupied property or property which is, or was, occupied by a tenant or other occupant, property owner is responsible for unpaid rates, fees and charges. A lien may be placed against property pursuant to these rules and regulations and California Water Code, Sections 31701.5 et seq for all unpaid bills. No resumption of service shall be made until all unpaid bills have been paid in full, together with a turn-on fee as required by rules and regulations. After property has remained on lien status for six months, meter shall be removed and associated monthly charges stopped. In order to resume service to a lien property where the meter has been removed, the DISTRICT must receive payment in full of all outstanding fees and charges. In addition, a payment may be required as a reconnect fee as specified in DISTRICT'S current Schedule of Rates, Fees and Charges.

13.4 **WATER SERVICE BILLING TO TENANTS** - Property owners who require tenants to pay water bills may, upon execution of DISTRICT'S standard form IWD-1 "APPLICATION FOR TENANT SERVICE", have tenant billed for water service; provided, however, that such a procedure shall not relieve property owner of responsibility to pay delinquent billings.

13.5 **NOTICE OF TERMINATION** - In the event a water service account is delinquent, DISTRICT shall first give notice of such delinquency and impending termination of water service at least Fifteen (15) calendar days prior to proposed termination, by means of a notice mailed (which may include Form AP-IWD-13) to the customer to whom service is billed. Mailed notice may be sent by registered mail or U.S. mail postage prepaid.

13.5.01 Each time a customer is delinquent Two (2) times or more during a Twelve month period or by having a single delinquency for a period of more than Forty-Five days, owner/customer may be required to pay a delinquent fee in amount described in DISTRICT'S current Schedule of Rates, Fees and Charges.

13.5.02 At least Forty-Eight (48) hours prior to termination of service, DISTRICT shall make an effort to contact a responsible person residing at premises or owner of property by telephone or in person.

13.5.03 In event DISTRICT has not received a timely response for payment, water service shall be terminated and a turn-off/turn-on fee in amount described in DISTRICT'S current Schedule of Rates, Fees and Charges shall be charged.

13.6 **EXCEPTIONS TO TERMINATION** - DISTRICT shall not terminate residential water service for non-payment in any of the following situations:

- a. During the pendency of an investigation by the DISTRICT of a customer dispute or complaint.
- b. When a customer has been granted an extension of time for payment of a bill.
- c. On certification of a licensed physician that to do so would be life threatening to customer.
- d. When a customer is financially unable to pay for water service within normal payment period and is willing to enter into an amortization agreement with DISTRICT Pursuant to Section 13.8 below with respect to all charges that customer is unable to pay prior to delinquency.

13.7 **REVIEW OF BILLING, APPEAL** - Any residential customer who has (A) initiated a complaint or requested an investigation within Five (5) days of receiving a disputed bill, or (B) who has, made a request for extension of payment period of a bill claimed to be beyond ability of customer to pay in full during the normal period shall be given an opportunity for a complaint review investigation or request by DISTRICT. Any customer whose complaint or request for an investigation has resulted in an adverse determination by General Manager may appeal to BOARD.

13.8 **AMORTIZATION OF PAYMENT** - Review of a complaint or request for an investigation may include consideration of whether customer shall be permitted to amortize the unpaid balance of a delinquent account over a reasonable period of time, not to exceed Twelve (12) months. However, any customer meeting requirements of Section 13.6 (c) above shall, upon request, be permitted to amortize, over a period not to exceed Twelve (12) months, unpaid balance of any bill claimed to be beyond means of customer to pay within normal period for payment and water service shall not be terminated for any customer who complies with an amortization agreement, if customer also keeps account current as charges accrue in each subsequent billing period. If a customer fails to comply with an amortization agreement, DISTRICT shall commence termination by giving Forty-Eight (48) hours written notice (with an effort to contact a responsible resident adult) to customer stating conditions customer is required to meet to avoid termination. Such notice does not entitle customer to further investigation by DISTRICT, and if the conditions of notice are not satisfied within Forty-Eight (48) hours water service shall be terminated.

13.8.01 Monthly charges in an amount described in DISTRICT'S current Schedule of Rates, Fees and Charges will be charged on all delinquent water service accounts, beginning Twenty-five (25) days after such accounts become delinquent and continuing for three (3) delinquency periods, after which meter shall be removed or locked, and not reinstalled or unlocked until after all charges have been satisfied. No further delinquency charges shall be added after meter has been removed or locked.

13.8.02 All water service to any customer (through all his/her service connections) will be subject to being discontinued by DISTRICT if said customer has over a Three (3) month delinquent water account owing DISTRICT. Once an "Order to Discontinue Service" has been processed, a reconnection fee as described the District's Schedule of Rates, Fees and Charges, together with entire amount of account balance then due and payable in addition to any turn-on/turn-off fees, must be paid as a prerequisite to continuation or restoration (in the event service has been discontinued) of service. All payments for continuation or restoration of service shall be made prior to such restoration or continuation of service by cash or personal check payable to Idyllwild Water District. DISTRICT reserves the right to require cash payments only from owners/customers who have previously submitted checks for payment, but were subsequently returned by bank for whatever reason. DISTRICT field employees are not authorized to receive payments from owners/customers for any reason or at any time.

13.9 **TERMINATION OF WATER SERVICE FOR NON-PAYMENT** - All water service applicants and customers of DISTRICT are referred to Section 5.16 of these rules and regulations, which specifies terms and conditions pursuant to which DISTRICT will initiate action to terminate water service for non-payment of DISTRICT water rates, fees and charges.

13.10 **SERVICE DISCONNECT/RECONNECT FEES** - Water service that has been involuntarily terminated for any reason shall be assessed an turn-off fee in an amount specified in DISTRICT'S current Schedule of Rates, Fees and Charges, which fee shall be collected before water service may be resumed, at which time a water service turn-on fee in same amount shall also be paid.

13.11 **WATER BILLINGS** - The owner of property served by DISTRICT is solely and ultimately responsible for payment of all water bills for water service rendered to owner's property. Thus, owner is fully responsible for payment of water bills incurred by tenants and other occupiers of owner's property who use water supplied by DISTRICT.

13.12 **LOCKED METER CHARGE** - When a meter has been locked for any infraction of DISTRICT rules and regulations, there shall be a turn-on or turn-off fee in an amount specified in the DISTRICT'S current Schedule of Rates, Fees and Charges. All outstanding bills, plus turn-off and turn-on fees, in addition to any other applicable charges owed DISTRICT, shall be paid prior to restoring water service.

13.13 **TURN-ON AND TURN-OFF FEE** - A fee in an amount specified in DISTRICT'S current Schedule of Rates, Fees and Charges shall be made for a turn-on/turn-off service at meter for emergency purposes or at request of owner or customer. DISTRICT shall, upon request, during regular business hours, shut off supply of water for emergency purposes at curb stop. Payments for turn-on/turn-off fees shall be made at DISTRICT'S business office during regular business hours (8 am to 5 pm). This charge may be waived by General Manager at his discretion.

13.14 **RETURNED CHECK CHARGE** - Checks received for payment that are returned to DISTRICT due to insufficient funds shall be promptly made good by issuer, who shall also concurrently pay to DISTRICT a returned check charge in amount specified in DISTRICT'S current Schedule of Rates, Fees and Charges.

13.15 **DELINQUENT ACCOUNT SERVICE CHARGE** - Accounts not paid on or before the specified due date in which they become delinquent may be subject to a penalty charge per month in an amount specified in DISTRICT'S current Schedule of Rates, Fees and Charges , in addition to any other charges set forth in these rules and regulations. Payments for delinquent accounts shall be made at DISTRICT'S business office during regular business hours (8 am to 5 pm).

13.16 **COLLECTION OF UNPAID BILLINGS** - Whether or not water service is terminated, DISTRICT reserves the right to initiate legal proceedings to collect unpaid water bills. As prevailing party in any such litigation, DISTRICT shall be entitled to recover interest on award as well as reasonable attorney's fees and court costs. If water bills remain unpaid, DISTRICT retains the right to proceed with legal actions by placing a lien against subject property pursuant to California Water Code Sections 31701.5 et seq., and if service has been previously terminated, no resumption of service shall be made until all unpaid bills have been paid in full.

13.17 **FALSIFICATION** - Any PERSON who knowingly makes any false statement, representation, record, report, plan or other document filed with the DISTRICT or who falsifies, tampers with, or knowingly renders inaccurate any monitoring device or method required under this regulation, shall violate these Rules and Regulations.

13.18 - **SEVERABILITY** - If any section, subsection, clause, or phrase of these Rules and Regulations is for any reason held to be invalid or unconstitutional, such decision shall not affect the remaining portions of these Rules and Regulations. The Board declares that it would have passed said Rules and Regulations by section, subsection, sentence, clause, or phrase thereof

APPENDIX A
IDYLLWILD WATER DISTRICT
WATER FACILITIES CONNECTION FEE

The addition of new connections to water system creates an additional demand that can exceed the capacity of existing facilities and require construction of new water supply and storage facilities. The Water Facilities Connection Fee (Connection Fee) is established to recover the cost of additional facilities which will be required to meet the additional demand that new connections place on the system and to fairly apportion the cost of the new facilities to new and/or additional development. The fee for a 1-inch water meter service is established as the basic charge and different meter sizes are apportioned based on the AWWA Meter Size Ratio. The 1-inch meter Connection Fee is established as follows:

1. A 1-inch meter has a capacity of 50 gallons per minute (gpm)
2. Average use of a 1-inch meter is 250 gallons per day (gpd), 0.17 gpm with a peak fire demand usage of 50 gpm for 2-hours (6,000 gallons).
3. The average new well produces 10 gpm or 14,400 gpd.
4. One well could supply 57, 1-inch meters if coupled with storage of 20,250 gallons (6,000 gallons of fire storage plus 14,250 gallons of operational storage (57 meters X 250 gallons/day/meter)).
5. The District maintains emergency storage for 9-days or 2,250 gallons (9-days X 250 gallons/day).
6. Total storage requirement for a 1-inch meter is 2,600 gallons (2,250 emergency storage + 350 gallons (fire + operational) storage).
7. One well costs approximately \$100,000 to drill and equip or \$1,754 per 1-inch meter
8. The most recent storage tank cost is \$2.00 per gallon or \$5,200 per 1-inch meter.
9. Water facilities connection fee for a 1-inch meter is total of \$1,754 and \$5,200 or \$6,954.
10. Water facilities connection fee shall be adjusted for the other various water meter sizes based on the AWWA Meter size Ratio:

APPENDIX A
IDYLLWILD WATER DISTRICT
WATER FACILITIES CONNECTION FEE

<u>Meter Size</u>	<u>Connection Fee</u>
0.625-inch meter	\$2,782.00
0.75-inch meter	\$4,172.00
1.00-inch meter	\$6,954.00
1.50-inch meter	\$13,908.00
2.00-inch meter	\$22,253.00
3.00-inch meter	\$41,724.00
4.00-inch meter	\$69,540.00
6.00-inch meter	\$139,080.00

RESOLUTION NO. 740

**A RESOLUTION OF THE BOARD OF DIRECTORS OF
THE IDYLLWILD WATER DISTRICT, RIVERSIDE
COUNTY, CALIFORNIA, RESCINDING RESOLUTION 498
AND ESTABLISHING REVISED WATER RULES AND
REGULATIONS OF THE IDYLLWILD WATER DISTRICT**

WHEREAS, the Idyllwild Water District is a County Water District organized and existing under the County Water District Law (California State Water Code Section 30000, et al), and all of the lands within the boundaries of said District are located in the County of Riverside, State of California; and

WHEREAS, Section 31024 of the California Water Code empowers the District to establish, print and distribute equitable Rules and Regulations for the distribution of water; and

WHEREAS, California Water Code Section 375 authorizes a water supplier to adopt and enforce a comprehensive water conservation program to reduce water consumption and conserve supplies; and

WHEREAS, by adoption of Resolution No. 498 on June 17, 1997, the Board of Directors adopted Rules and Regulations for Water Service; and

WHEREAS, from time to time, the District reviews and proposes changes to its Rules and Regulations for Water Service. The proposed changes have been made to update the Rules and Regulations for Water Service to conform to recent changes in the law, to propose consistency and conforming nomenclature throughout the document, and update definitions.

WHEREAS, a public meeting has been held upon notice duly given of the time and place thereof, and at the time set, all persons interested were given an opportunity to be heard concerning any matters set forth in the proposed changes to its Rules and Regulations for Water Service; and

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE IDYLLWILD WATER DISTRICT AS FOLLOWS:

Section 1. Resolution No. 498 be and hereby is rescinded in its entirety.

Section 2. That the Rules and Regulations of the Idyllwild Water District for Water Service with appendices, attached hereto as Exhibit A and incorporated herein by this reference and made a part hereof, are hereby approved and adopted.

Section 3. The Board of Directors hereby finds the Rules and Regulations for Water Service (Rules and Regulations) were determined to be exempt from the California

Environmental Quality Act (CEQA), qualify as Class 7 and 8 categorical exemptions, and have been determined to be exempt pursuant to CEQA Guidelines 15307 and 15308.

Section 4. If any section, subsection, sentence, clause or phrase of the Resolution is, for any reason, found to be invalid or unconstitutional, such finding shall not affect the remaining portions of this Resolution. The Board of Directors hereby declares that it would have passed this Resolution by section, subsection, sentence, clause or phrase, irrespective of the fact that any one or more sections, subsections, sentences, clauses, or phrases are declared unconstitutional.


Section 5. To the extent that the terms or provisions of this Resolution may be inconsistent or in conflict with the terms or conditions of any prior District resolutions or motions governing the same subject matter thereof, such inconsistent and conflicting provisions of prior resolutions or motions are hereby repealed.

Section 6. That the provisions of this Resolution shall become effective upon adoption.

Section 7. That said Rules and Regulations shall be certified by the Secretary of the District, and the Secretary is hereby ordered and directed to publish a summary of the amendments with the names of those voting for and against the Resolution or publish the Resolution with Exhibit A, together with the internet address and physical location where the complete text of the amended Rules and Regulations may be viewed, once a week for two weeks in a newspaper of general circulation published in Riverside County, California, pursuant to the California Water Code.

ADOPTED, SIGNED AND APPROVED this 21 day of June, 2017.

IDYLLWILD WATER DISTRICT

By 
Dr. Charles Schelly, President
Board of Directors, Idyllwild Water District

ATTEST:

By 
Erica Gonzales, Secretary

CERTIFICATION

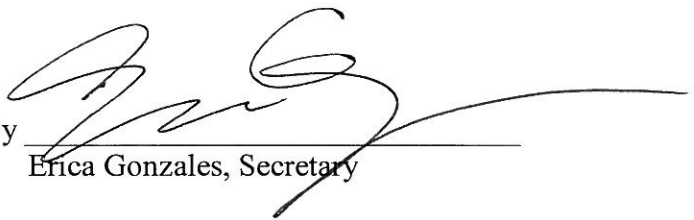
I, the undersigned, hereby certify that I am the Secretary of the Idyllwild Water District, a county water district of the State of California; that the foregoing is a full and correct copy of Resolution No. 740 of said District, and that at a meeting held on the 21 day of June, 2017, the Resolution was duly adopted by the following roll call vote:

AYES: Victor Sirkin, Geoffrey Caine, Steve Kunkle, Charles Schelly, Peter Szabadi

NOES:

ABSENT:

ABSTAIN:

By 
Erica Gonzales, Secretary